

**【Others】**

Q111 I want to know how to contact you when in trouble

Q112 I have requests and opinions.

**【Contact details】** Please contact us below for any questions.

New Glass Forum Department of planning

E-mail: [interglad-qa@newglass.jp](mailto:interglad-qa@newglass.jp)

Weekdays 9: 15-17: 15 Japan Time.

(Saturday, Sunday and public holidays: closed)

**【Requests and opinions】**

E-mail: [interglad-qa@newglass.jp](mailto:interglad-qa@newglass.jp) or

[http://www.newglass.jp/interglad\\_n/opinion/opinion\\_e.html](http://www.newglass.jp/interglad_n/opinion/opinion_e.html)

**【About maintenance (stop) of INTERGLAD server】**

There is no regular maintenance. (Server operation: 365 days 24 hours)

If you suspect that the server is down, Please confirm to the above.